

# Toton Cattery

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## Terms & Conditions

Our priority is the wellbeing of all our guests and to ensure they have a comfortable and safe stay with us at Toton Cattery.

We reserve the right to refuse admission to any cat showing signs of ill health on arrival.

The welfare of our guests is our priority, if your cat becomes ill during their stay, they will be moved if the first instance to our isolation unit. They would then be treated by your own Vet if possible, or by our local designated Vet (Ashfield House). The owners would be informed or there emergency contact.

You will be responsible for any charges incurred for treatment received.

All male cats over the age of 7 months must be neutered.

All guests must be fully vaccinated against feline enteritis and feline cat flu, a current vaccination certificate must be shown on arrival and the vaccination card must remain with us for the duration of your cats stay. Failure to do this may result in refusal of admission.

All boosters must have been given at least 2 weeks prior to Boarding.

We ask that all cats have been treated for worms and fleas prior to boarding, if any cat is found to have fleas or worms the appropriate treatment will be administered and you will be charge accordingly.

We ask that you remove your cats collar if they normally wear one.

We feed each cat with their own personal requirements that you give us directions on at Admission time. The cats are fed 2-3 times a day with the exception of kittens and elderly cats who will be fed per their individual needs.

Biscuits are supplied all day as well as fresh water. If your cat is on a special diet, we ask you bring your own, to which no discount will be available. Please let us now if your cat has Cat Milk.

Treats will also be given with your permission only. Anything else your cat requires please inform us.

All owners will be expected to sign a condition of stay agreement on admission of their pet.

Viewing of our facilities is very welcome and encouraged. Please book an appointment before calling.

We recommend that a sturdy carrier is used to transport your cats to and from the cattery and all clasps are checked before departure to and from the cattery as the owner of the cat(s) are responsible for the cat(s) until they are securely in their suite.

A fully comprehensive insurance policy is in place at Toton Cattery but does not cover any pre-existing conditions or that may re-occur.

All stays are charged by the day.

If you need to change your booking it will incur a £10 administration fee.